

Indiana Broker Contact Information (Small Group)



Quotes

New Business

Fax: 317-287-8709

E-mail: quickquote@anthem.com

Renewal Alternative

Fax: 317-287-5618 or 317-287-8709

(must include current group number on fax)

Email: quickquote@anthem.com

eQuote Help Desk

Phone: 866-755-2680

(password resets, technical issues, etc.)

For password registration or issues:

web_support@anthem.com

For all other eQuote inquiries:

ebroker.registration@anthem.com

New Business Unit

Inquiries for NEW business cases/quotes:
800-452-0715

Broker Hotline

Inquiries on EXISTING PPO business:

800-648-0696

insgbrokerinq@anthem.com

Agent of Record (AOR) Requests

Fax: 317-287-5288

New Business Submission

Anthem Blue Cross and Blue Shield

Attn: New Business Unit

Mail Point: IN0202-C406

220 Virginia Avenue

Indianapolis, IN 46204

E-mail: sg.in.newbusiness@anthem.com

Additions/Terminations/ Deletes/General Maintenance

Anthem Blue Cross and Blue Shield

P.O. Box 37160

Louisville, KY 40233-7160

Fax: 877-628-4598

sg.client.maintenance@anthem.com

Billing

For billing questions, please call:

866-704-4651

Licensing and Contracting

Phone: 800-542-7988, ext. 4

Commissions

Phone: 800-367-5896

Fax: 317-287-3359

Broker Supplies (application, forms, collateral materials, etc.)

For downloads: www.anthem.com

Anthem Customer Service

PPO: 800-662-0697

HMO/POS: 800-884-9925

Lumenos CDHP: 888-224-4902

BlueCard® Access

Phone: 800-810-BLUE (2583)

www.bcbs.com/healthtravel/index.html

Provider Directory

Available 24 hours online at anthem.com

Precertification for Treatment

Phone: 877-814-4803

Health

Mail all health claims to:

Anthem Blue Cross and Blue Shield

P.O. Box 37010

Louisville, KY 40233-7010

Anthem Dental Blue and Anthem Dental

Phone: 866-589-0578

Anthem Blue Cross and Blue Shield

Dental Claims Unit

P.O. Box 9274

Oxnard, CA 93031

Blue View Vision

Phone: 866-723-0515

Anthem Blue Cross and Blue Shield

P.O. Box 8504

Mason, OH 45040-7111

Anthem Life

Phone: 866-551-0315

Anthem Life Insurance Company

6740 N. High St., Ste 200

Worthington, OH 43085

E-mail: centralregion@anthem.com

WellPoint NextRx

Mail prescriptions to:

NextRx

P.O. Box 961025

Fort Worth, TX 76161-9863

www.anthemprescription.com

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