



Safe travels

Explorer

Get great care, even when you're away

aetna[®]

www.aetnamedicare.com

Travel with care

You're on the move. You've got places to be, people to see and yourself to take care of. Why not step up your health care, so it can keep up? You're not limited to just receiving care within your plan's service area. You can also get coverage when you're traveling beyond it. You can travel outside your service area while still accessing the care you need.

To see if your plan offers Explorer, just check out our list on page 6. Or you can visit our website at www.aetnamedicare.com.



Ask and learn

Check out these frequently asked questions

What's Explorer?

Explorer is a plan feature that allows you to receive covered services from a network provider or pharmacy outside the plan's service area.

Which plans offer this feature in 2018?

This feature is available with select plans in 11 states. Flip to page 6 for a list of plans offering the Explorer feature.

What's covered if I travel outside my plan's service area but stay within the United States?

You can receive all plan-covered services from network providers.

With this feature, what doctors can I see when I'm traveling?

You can see any Aetna doctor or specialist within our network if you're traveling within the United States. To find a doctor or specialist, you can use the online search tool on our website at www.aetnamedicare.com. Or just call us at the number on your ID card.

Can I use this feature in other countries? Or while I'm on a cruise?

No, you can only use this feature in the United States. But you will have emergency and urgent care coverage as part of your Aetna Medicare plan, even while out of the country or on a cruise.

What's a travel pass, and how can I get one?

A travel pass is a feature for members with Explorer. It gives you a snapshot of key health care elements. It is a helpful document that shows things like your primary care provider, medication history, vaccine history and other information. To get a travel pass, just call the number on your ID card.

What urgent care facilities can I use when I travel?

If needed, CVS MinuteClinic® locations* are a great option. They're within our network and located in many places across the United States. You should always try to obtain urgently needed services from a network provider. To find an urgent care facility, just use the online search tool on our website or call us at the number on your ID card. If you need urgent care, go to the nearest provider.

What if I need emergency care while traveling?

Call 911 for help or go to the nearest emergency room or hospital. Call for an ambulance if you need it.

Can I get help with transferring my medical records?

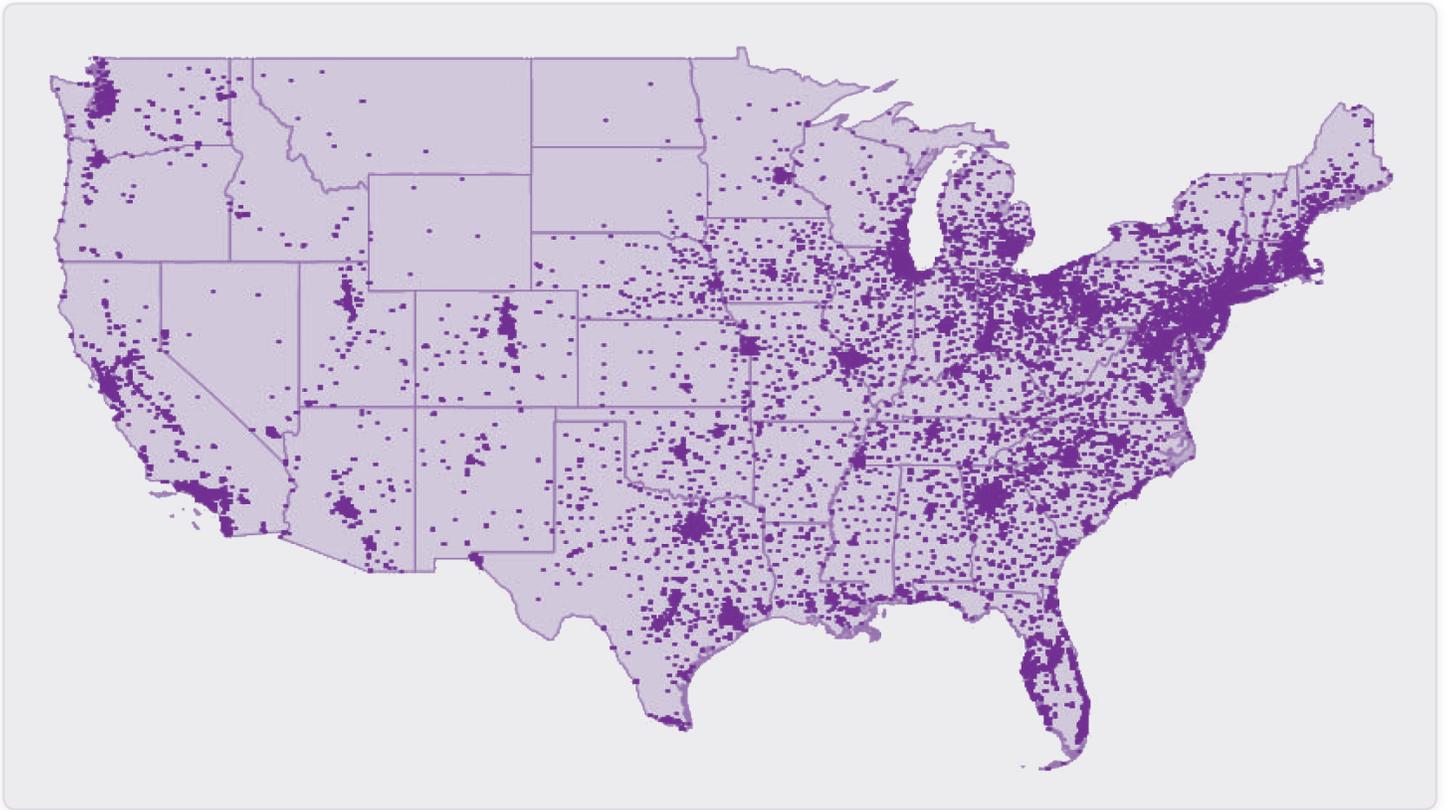
Yes. Just call us at the number on your ID card.

Am I still able to use my plan's fitness benefits when I travel?

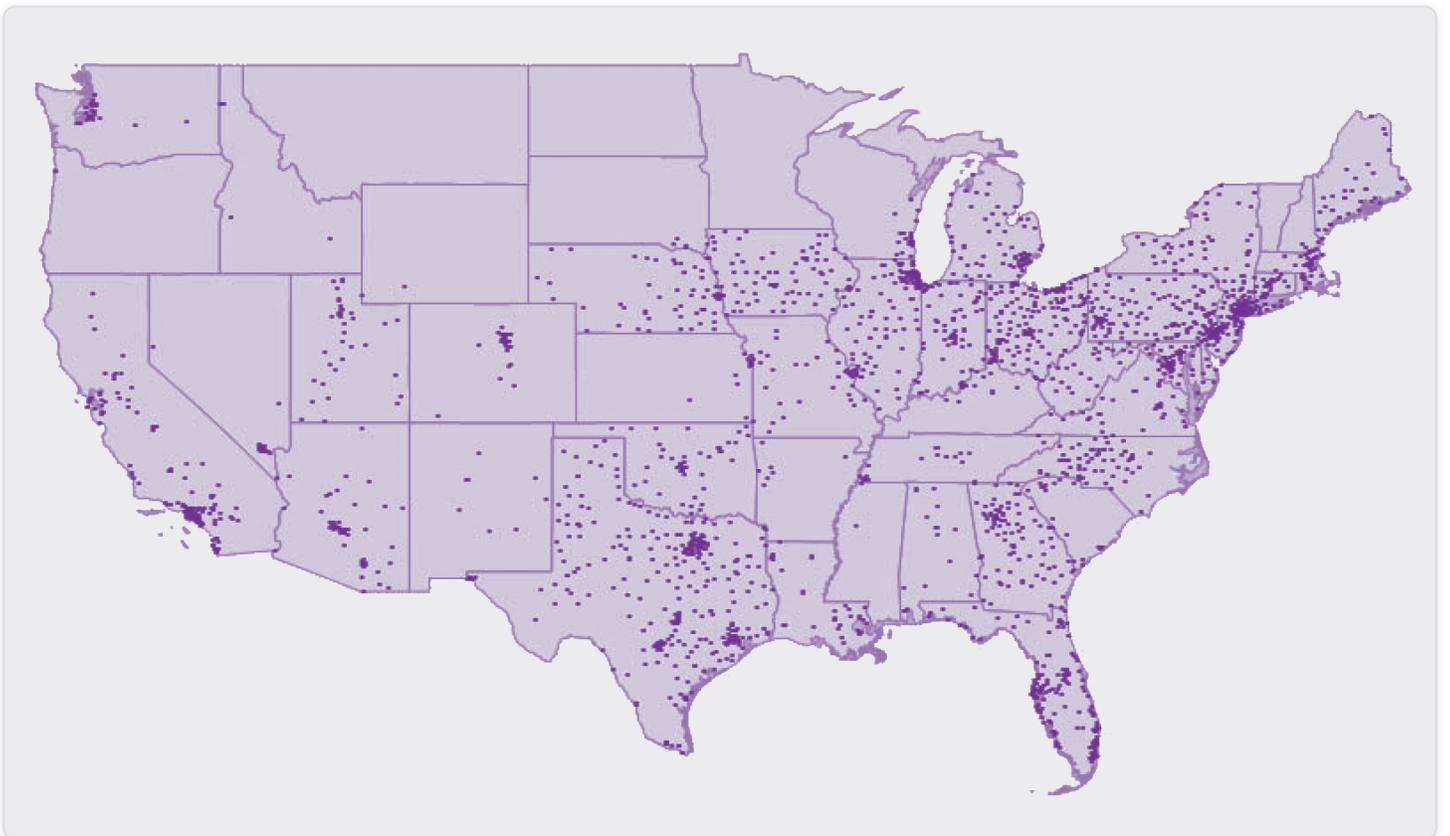
Yes. You can access fitness centers across the country through the SilverSneakers® program. To find a fitness center, simply call us or visit www.silversneakers.com.

*MinuteClinic is a registered trademark of MinuteClinic, LLC.

Primary care provider map



CVS MinuteClinic map



Explorer can be helpful for different health situations

See how it can be useful for members like you



Meet Mike*

Mike has allergies and suffers from chronic sinus infections. He's going to visit his daughter in Florida for 12 weeks.

With Explorer

Mike can call us to help him find the CVS MinuteClinic closest to his daughter's home. We can also provide him a travel pass that shows his latest medicine history.



Meet Ray*

Ray has high iron in his blood and has to visit a hospital every six weeks to have blood drawn. He and his wife are planning an eight-week fall foliage tour.

With Explorer

Ray can map out his route, planning stops along the way to have his treatments at one of our network hospitals.



Meet Maggie*

Maggie has high cholesterol and takes medicine for it. She needs to get a blood test every four weeks. She's renting an RV and is planning to drive through New Mexico, Arizona and California.

With Explorer

Maggie can take her doctor's order form with her and find a network lab using our online search tool. She can also call us at the number on her ID card for help finding a center in her location.



Meet Harold*

Harold recently had a stroke. He must see a specialist every four weeks and is supposed to exercise regularly. He's hoping to spend the winter with his son in Arizona.

With Explorer

Harold can see a network specialist near his son's home. He can keep using his fitness program at any SilverSneakers fitness center in Arizona, too.

*For example only. Not real results.

List of plans offering Explorer

Contract	Plan benefit package	Plan name	State	Counties
H5521	156	Aetna Medicare Value SM Plan (PPO)	KY	KY-Fayette, KY-Franklin, KY-Jefferson
H5521	158	Aetna Medicare Freedom Plan (PPO)	MA	MA-Plymouth
H5521	159	Aetna Medicare Freedom Plan (PPO)	MA	MA-Bristol, MA-Essex, MA-Middlesex, MA-Norfolk, MA-Suffolk
H5521	160	Aetna Medicare Freedom Plan (PPO)	MA	MA-Worcester
H5521	184	Aetna Medicare Platinum Plan (PPO)	AZ	AZ-Maricopa
H5521	185	Aetna Medicare Platinum Plan (PPO)	AZ	AZ-Pima
H5521	186	Aetna Medicare Platinum Plan (PPO)	AZ	AZ-Pinal
H5521	187	Aetna Medicare Platinum Plan (PPO)	CO	CO-Adams, CO-Arapahoe, CO-Boulder, CO-Broomfield, CO-Denver, CO-Douglas, CO-Jefferson
H5521	196	Aetna Medicare Choice Plan (PPO)	UT	UT-Washington
H5521	012	Aetna Medicare Premier SM Plan (PPO)	PA	PA-Berks, PA-Carbon, PA-Lancaster, PA-Lebanon, PA-Lehigh, PA-Monroe, PA-Northampton, PA-Schuylkill
H5521	022	Aetna Medicare Select SM Plan (PPO)	NV	NV-Clark
H5521	033	Aetna Medicare Premier Plan (PPO)	FL	FL-Broward, FL-Charlotte, FL-Clay, FL-Duval, FL-Hillsborough, FL-Lee, FL-Manatee, FL-Marion, FL-Martin, FL-Miami-Dade, FL-Palm Beach, FL-Pasco, FL-Pinellas, FL-Polk, FL-Sarasota, FL-St. Johns, FL-St. Lucie
H5521	085	Aetna Medicare Value Plan (PPO)	KY	KY-Boone, KY-Campbell, KY-Kenton
H5521	087	Aetna Medicare Value Plan (PPO)	OH	OH-Brown, OH-Butler, OH-Clermont, OH-Hamilton, OH-Warren
H5521	088	Aetna Medicare Value Plan (PPO)	OH	OH-Hancock, OH-Lucas, OH-Seneca, OH-Stark, OH-Wood
H5521	089	Aetna Medicare Value Plan (PPO)	OH	OH-Delaware, OH-Fairfield, OH-Franklin, OH-Licking, OH-Marion, OH-Muskingum, OH-Pickaway, OH-Union
H5521	090	Aetna Medicare Value Plan (PPO)	OH	OH-Clark, OH-Miami
H5521	095	Aetna Medicare Premier Plan (PPO)	DE	DE-Kent, DE-New Castle, DE-Sussex

Contract	Plan benefit package	Plan name	State	Counties
H5521	122	Aetna Medicare Gold Plan (PPO)	PA	PA-Adams, PA-Allegheny, PA-Armstrong, PA-Beaver, PA-Bedford, PA-Berks, PA-Blair, PA-Bradford, PA-Bucks, PA-Butler, PA-Cambria, PA-Cameron, PA-Carbon, PA-Centre, PA-Chester, PA-Clarion, PA-Clearfield, PA-Clinton, PA-Columbia, PA-Crawford, PA-Cumberland, PA-Dauphin, PA-Delaware, PA-Elk, PA-Erie, PA-Fayette, PA-Forest, PA-Franklin, PA-Fulton, PA-Greene, PA-Huntingdon, PA-Indiana, PA-Jefferson, PA-Juniata, PA-Lackawanna, PA-Lancaster, PA-Lawrence, PA-Lebanon, PA-Lehigh, PA-Luzerne, PA-Lycoming, PA-McKean, PA-Mercer, PA-Mifflin, PA-Monroe, PA-Montgomery, PA-Montour, PA-Northampton, PA-Northumberland, PA-Perry, PA-Philadelphia, PA-Pike, PA-Potter, PA-Schuylkill, PA-Snyder, PA-Somerset, PA-Sullivan, PA-Susquehanna, PA-Tioga, PA-Union, PA-Venango, PA-Warren, PA-Washington, PA-Wayne, PA-Westmoreland, PA-Wyoming, PA-York
H5521	134	Aetna Medicare Choice Plan (PPO)	OH	OH-Ashland, OH-Belmont, OH-Brown, OH-Butler, OH-Clark, OH-Clermont, OH-Columbiana, OH-Cuyahoga, OH-Delaware, OH-Fairfield, OH-Franklin, OH-Geauga, OH-Hamilton, OH-Hancock, OH-Harrison, OH-Jefferson, OH-Lake, OH-Lucas, OH-Mahoning, OH-Marion, OH-Medina, OH-Muskingum, OH-Portage, OH-Seneca, OH-Stark, OH-Summit, OH-Trumbull, OH-Wood
H5521	142	Aetna Medicare Freedom Plan (PPO)	ME	ME-Cumberland, ME-Sagadahoc, ME-York
H5521	143	Aetna Medicare Freedom Plan (PPO)	ME	ME-Androscoggin, ME-Kennebec, ME-Knox
H5521	144	Aetna Medicare Freedom Plan (PPO)	ME	ME-Aroostook, ME-Franklin, ME-Lincoln, ME-Oxford, ME-Penobscot, ME-Piscataquis, ME-Waldo

Aetna Medicare is a PDP, HMO, PPO plan with a Medicare contract. Our SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits and/or co-payments/co-insurance may change on January 1 of each year. Other physicians/providers are available in our network. The provider network may change at any time. You will receive notice when necessary. Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change. Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. For a decision about whether we will cover an out-of-network service, we encourage you or your provider to ask us for a pre-service organization determination before you receive the service. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area.



www.aetnamedicare.com