

independent distribution channel

Who to Contact

800-390-2361

For FLX Living Benefit Products – Press 1

Producer Workbench is your 24/7 resource for managing your business.

All agents should work through their administrators/case managers as outlined by your upline.

FLX Living Benefit Products Only

Sales & Marketing	Press 1
New Business	Press 2
Underwriting	Press 3
Inforce Policies or Claims	Press 4
Contracting	Press 5
Commissions	Press 6

Best Practices and Email Addresses

New Business

Use eApp to upload applications and forms.

Visit Producer Workbench and click on "Gateway Portal" and "Upload Documents".

For questions regarding pending New Business, go to the Gateway Portal and select "Pending New Business".

Email: AmeritasNB@DXC.com

Teresa Campbell, Supervisor

Linton Checka, Manager

Underwriting

Contact Underwriting directly (using number above) or use email below.

Email: AmeritasUW@DXC.com

Amy Harris, Supervisor

Linton Checka, Manager

Contracting

For general questions and to upload contracting forms, visit Producer Workbench. Select "Alerts Center" and choose "Field Lic/Comp – IDC".

Pati Hughes, Manager



Commissions

For commissions statements or summaries, visit Producer Workbench. Select “Gateway Portal”, click on “Commission Statements”, or select “My Business, Commissions” and choose “Commissions Statements” or “Commissions Summary”.

Email: AmeritasAgency@DXC.com

Andrew Matheney, Supervisor

Cindi Smith, Manager

In-Force Client Services

To review inforce policy details, go to Producer Workbench. Select “Gateway Portal”, click on “My Business” then “Book of Business”. You can search by different criteria for a specific policy.

AmeritasNB@DXC.com

Teresa Campbell, Supervisor

Linton Checka, Manager

Claims

Contact directly using the number above.

Laurel Jordan, Supervisor

Jan Reissig, Manager

Sales & Marketing

Contact directly using phone number above or email.

Eric Ojeda, Internal Wholesaler

eojeda@ameritas.com

Andy Terry, Marketing Sales Director

andy.terry@ameritas.com

Terrie Rethamel, Regional Vice President

terrie.rethamel@ameritas.com

Shawn Davis, National Vice President

shawn.davis@ameritas.com

IMPORTANT: Escalations or Errors

If you cannot resolve issues or errors by calling or emailing above, please email your upline the details.



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