



## WELCOME TO BRIGHT HEALTH'S BROKER RESOURCES

Find all the resources you need right here.



### First Time Access to Broker Resource Portal

Step 1

Access the Broker Resources  
Portal

<https://brighthousebroker.com>

Step 2

Create your account by  
registering. Use your contact  
information including NPN  
number

Step 3

Download the Google or Microsoft  
Authenticator app onto your mobile  
device. Use **Authy app** to download to  
desktop if you do not have a mobile  
device.



Step 4

Hold your mobile device over the bar  
code to scan. If you are unable to scan,  
you can enter the code mentioned in the  
paragraph below. A numeric passcode  
will appear. Enter the passcode onto  
the Registration page.

### COMPLETE REGISTRATION



To complete your registration, you need to set up two-factor authentication. Two-factor authentication adds an extra layer of security ensuring that you are the user logging in to your account.

To set up two-factor authentication, you will need a special application downloaded to your phone or other mobile device. We recommend Google Authenticator or Microsoft Authenticator.

Using the software above, please scan the barcode to add this account (instead of scanning the barcode, you can use the code 5J62JOV21MVAIELU).

Once you scan the barcode, you should see a passcode for this account. Please type that in below. Every time you log in to this site, you will need to supply a new passcode.

OTP\*

Complete



### Subsequent Broker Resource Portal Visits



Access the Broker Resources Portal

<https://brighthousebroker.com>



Enter your email and password used when registering your account

E-Mail Address\*

Password\*

Log In

Register

[Forgot Your Password?](#)



Go to the Google or Microsoft Authenticator App on your mobile device or **Authy app** on your desktop to locate the passcode



Enter the passcode that appears in the app into the box titled, "One Time Passcode". Enter all six numbers with no space

### COMPLETE LOG IN

One Time Password\*

Complete Log In

Need help? Please contact our **Broker Service Unit (BSU)** at **1-888-325-1747** or email us, [brokers@brighthouseplan.com](mailto:brokers@brighthouseplan.com)