

Wellcare Important Numbers

Prescription Drug Plans (PDP) AVL: 1-877-297-3625

Only use this line if you are NOT in the following states:

AR, CT, FL, GA, HI , IL, KY, LA, MS, NJ, NY, SC, TN, TX

Coordinated Care Plans (CCP) AVL Numbers

Please use the appropriate number for your respective market:

Monday - Sunday: 8 a.m. - 8 p.m., All Time Zones.

Market and Phone Number	
Alabama: 1-877-829-3046	Louisiana: 1-877-819-3239
Arizona: 1-877-879-8955	Maine: 1-877-890-9071
Arkansas: 1-866-563-5134	Mississippi: 1-866-549-9476
California: 1-866-907-4925	New Jersey: 1-877-819-3247
Connecticut: 1-877-819-1157	New York (Upstate): 1-877-821-1528
Florida (East): 1-877-819-2980	New York (Downstate): 1-877-819-1160
Florida (South): 1-877-820-4938	North Carolina: 1-866-561-0104
Florida (West): 1-877-829-6303	South Carolina: 1-866-561-9818
Georgia (Central-SW): 1-877-819-1156	Tennessee: 1-866-563-2756
Georgia (North): 1-877-819-1155	Texas (Dallas): 1-877-819-1159
Georgia (SE): 1-877-821-1519	Texas (Houston): 1-877-819-2982
Hawaii: 1-877-248-7509	Texas (San Antonio): 1-877-819-5830
Illinois: 1-877-819-2984	
Kentucky: 1-877-780-3896	

Electronic Enrollment Verification Line (ePAV): **1-866-915-7670**

Monday - Sunday: 8 a.m. - 2 a.m., EST.

Paper applications received by a sales agent must be faxed or mailed to WellCare within 48 hours of receipt.

Paper Application Fax:

Coordinated Care Plans (CCP): **1-866-473-9124**

Prescription Drug Plans (PDP): **1-866-388-1521**

Beneficiary Application Mail Address:

Coordinated Care Plans (CCP): **PO Box 31392, Tampa FL 33631-3392**

Prescription Drug Plans (PDP): **PO Box 31411, Tampa FL 33631-3411**

Special Populations (SPOP) Line for Medicaid verification: **1-866-211-0544**

Monday - Friday: 8 a.m. - 9 p.m., EST.

Saturday - Sunday: 10 a.m. - 4 p.m., EST.