

TELEHEALTH

Supplemental Benefit



As members' healthcare needs change, so should the delivery of their care. That's why WellCare has partnered with Teladoc and our network providers to expand our telehealth benefit for 2021. With this expanded benefit, members will be able to access care from Teladoc and/or their providers from the comfort and safety of their home.

Services may include, but are not limited to:




Real-time video conferencing



Secure interactive and non-interactive web communication



Secure transfer of their medical records. Their doctor can use high-quality images and lab reports for their care

Available on 287 plans in the following markets:	Benefits:	Eligibility requirements:
<ul style="list-style-type: none"> • Alabama • Arizona • Arkansas • California • Connecticut • Florida • Georgia • Hawaii • Illinois • Indiana • Kentucky • Louisiana • Maine • Michigan • Mississippi • Missouri • New Hampshire • New Jersey • New York • North Carolina • Ohio • Rhode Island • South Carolina • Tennessee • Texas • Vermont • Washington 	<ul style="list-style-type: none"> • \$0 co-pay when members use Teladoc • Members will pay their normal provider cost share when accessing telehealth via their providers • Telehealth is available for the following services: urgent care, PCP, specialist, OT/PT/SPT, home health, mental health specialty/psychiatric/outpatient substance abuse (individual sessions), podiatry, and diabetes self-management training <div data-bbox="706 1386 1461 1675" style="border: 1px solid #ccc; border-radius: 15px; padding: 10px; background-color: #f9f9f9; margin-top: 20px;">  <p>More plan and benefit information is available in your other sales materials, including the "Portfolio At A Glance" and "Benefits Highlights." If you have additional questions regarding the Telehealth benefit, please contact your respective Sales Operations Manager.</p> </div>	<ul style="list-style-type: none"> • Telehealth is not available out-of-network

For Agent Use Only. Not for Distribution to Prospects or Members. Not all supplemental benefits are available in every market. Features, benefits and details may vary by market. Refer to the Evidence of Coverage for plan details.