

Fax number: **737-402-7752** Eligibility@altruahealthshare.org

1-888-244-3839 www.altrualhealthshare.org

Please include all information requested as well as any medical records/clinical documentation that is associated with requested service and diagnosis to be considered for review.

Please allow 48-72 hours to process Eligibility/Pre-Authorization Requests once all required information and/or records are received.

\*\* Only dictated/typed documentation will be accepted, no handwritten notes will be accepted.

## To: Eligibility Dept

Number of Pages (including Cover Sheet):	
Review Type: ☐ Urgent, ☐ Non-urgent, clinical reason for Urgency:	
☐ Initial request, ☐ Extension/renewal/amendment, Prev. case.#:	
Treating physician:	
Phone:	Fax:
Facility name:	
Phone:	Fax:
Contact Name:	
	Department:
Contact Phone:	
Contact Fax:	
Date of Request:	
Anticipated DOS:	
Member Name:	
Member ID:	
Requested CPT(s):	
Associated ICD-10(s):	

Comments:

