



New Centene Workbench Training Center to Replace Centene Learning Center Access

Attention Valued Partner,

We are excited to announce the launch of a new Training Center, available now within your [Single Sign-On](#) broker portal.

The addition of the **Centene Workbench Training Center** within the portal will provide you with a convenient and seamless integrated experience for the tools and services you use most.

Important Information

- The new **Centene Workbench Training Center** replaces the Centene Learning Center (CLC) and will support your ongoing training needs.
- The CLC will be permanently retired and no longer accessible after June 30, 2024. **Note:** All 2024 annual certification training **must be completed prior to June 30**.
- You must [access the CLC](#) **prior to June 30** to download any certification training transcripts and certificates you wish to retain for your records.

Key Features of New Centene Workbench Training Center

Access for the new Training Center through your [Single Sign-On](#) will eliminate the need to manage multiple accounts, logins and passwords, while providing enhanced training features:

- Direct link to certification partners (e.g., AHIP), discount pricing and automatic electronic transmission of training results.
- Immediate visibility of training progress and completion within the portal.
- Notification of training completions and status.
- Additional **Educational Training** courses and resources – **coming soon!**

- Support Ticket access for assistance with training inquiries.

Accessing the New Training Center

1. Login to your [Single Sign-On](#) portal with your existing credentials.
2. Select the **Centene Workbench** icon.
3. Locate **Training** in the **Navigation** menu to access all available training. **Note:** The SSO portal works best in Google Chrome, Firefox, and Microsoft Edge. It is recommended to [clear the browser cache](#) prior to accessing the portal.

Resources

Please review the following resources to learn more about accessing training through the new Training Center:

[Centene Workbench Training Center Video](#)

[2025 Training Center Access Instructions](#)

[How to Access 2025 AHIP Training](#)

We strive to provide the best partnership experience and believe the **Centene Workbench Training Center** will provide you with improved learning capabilities now and into the future.

As always, thank you for your continued partnership!



Centene ranks #22 on the Fortune 500 List

Our company provides programs and services to government healthcare programs. We are the country's largest Medicaid managed care organization. See our current standing: <https://fortune.com/company/centene/fortune500/>



Tutorial Video Links

[Online Formulary](#)
[Provider Directory](#)

Important Broker Links

[Single Sign-On Portal](#)

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